

Digital Cookie®

Unlock Account

Step 1: If you have attempted multiple times to login at <u>digitalcookie.girlscouts.org</u> and did not successfully input your password, you may find you locked yourself out. You can contact customer support or unlock your account.

Step 2: If you click the "unlock your account" link, you will be asked to validate the email address you use for Digital Cookie, then click the "Send Email" button

 Log in to Digital Cookie	Unlock Your Digital Cookie Account	t
You car unlock your account or contact customer supp	ort. Enter the email address you use for Digital Cookie.	
	Email	
	dctest512-2@giriscouts.org	
Password		
	Cancel Send Email	
Log in	Need help?	

Step 3: You will be sent an email with the subject: "Your requested pin number" from "Girl Scout Cookies" (<u>email@email.girlscouts.org</u>). Check your junk/spam/promotions folders if you don't receive it and be sure to add <u>email@email.girlscouts.org</u> to your "safe sender" list.

You will have a pin number in the email.

girl scouts		
Dear Kaitlin,		
Please find the pin number you requested below. Use this pin number to unlock your account. Please do not request another pin or this pin number will become invalid.		
USERNAME: gs-test_kaitlin@gmail.com		
COUNCIL NAME: Girl Scouts Heart of Pennsylvania		
COUNCIL CODE: 258		
UNLOCK PIN: 1234		
Return to your Digital Cookie [®] site log-in screen and use the above PIN number to unlock your account.		

Step 4: Enter the score back in Digital Cookie on the unlock screen, then click on "Verify". **Step 5:** You will be taken back to the Digital Cookie login screen with your account unlocked

Unlock Your Digit	al Cookie Account
A code was sent to your email dct@. this page open to enter the code.	The code expires in 20 minutes. Keep
Enter the code	
Cancel	Verify
Resend a code	Need help?

and ready for you to attempt to login again. If you are unsuccessful logging in, consider resetting your password using the "Forgot password" link. Otherwise, login and get started with your Digital Cookie experience.