Forgot Password or Reset Password

1. Go to digitalcookie.girlscouts.org and click the “Forgot password” link.

2. Enter the email address associated with your Girl Scout’s Digital Cookie™ registration.
You will be sent an email with the subject: “Your request to change your Digital Cookie password” from “Girl Scout Cookie Program” (email@email.girlscouts.org) in about 15 minutes. Check your junk/spam/promotions if you don’t receive it and be sure to add email@email.girlscouts.org to your “safe sender” list.

Click on the most recent email you received if you have requested multiples.

Open the email and click on the “Reset” link.

You will be taken to a page to reset your password.

Enter your new password.
If you do not receive an email to reset your password in 15 minutes, return to the login page in step 1 again, click “forgot password” and this time select “Contact us now for assistance” to be taken to a customer service form.

Select “Reset a Password” to be taken to a live customer chat who can assist you.

**NEXT STEPS:**  
Site Registration  
Site Setup